

Welcoming Diversity Community Liaison Model

“Building safe and Vibrant Community places”

Tolerance and Respect

Everyone is Welcome

Accessible for all

Rich in spirit

Strategic Community Plan Objective	Strategic Community Plan Strategy	Relevant Strategies and Plans
1.1 Protect and enhance community identity	1.1.1 Through strong civic leadership and active citizenship, retain Kwinana’s sense of place and improve perceptions of the area.	Place Plans Community Safety Plan Access and inclusion Plan Youth Strategy Multicultural Action Plan Cultural Plan Reconciliation Action Plan
1.3 Facilitate improved community safety and reduced crime levels	1.3.1 Implement the City of Kwinana Community Safety Plan in partnership with the community. 1.3.2 Create and implement a Community Security Strategy	
1.4 All sections of the community are supported by the provision of relevant community and human services.	1.4.1 Develop and implement a range of strategies in order to ensure that well-being and support programs are provided for the community	
1.7 Develop and celebrate arts and culture in Kwinana	1.7.2 Ensure the City of Kwinana Cultural Plan incorporates initiatives which enhance Kwinana’s cultural identity.	

Program Description

The Welcoming Diversity Program will work in a detached outreach model providing community liaison and referral support for all community members at identified priority places, known as Tier 1 Places predominately in the CBD area. Community Liaison officers will be located at these locations to align with peak usage times.

The program will enhance community access to public facilities and community services; provide support to vulnerable people by working closely within existing referral frameworks and provide a first point of contact for all community members and patrons utilising community facilities. Aboriginal Elders will work alongside the Community Liaison Officers to facilitate cultural awareness and provide culturally relevant support for young people.

Objectives	Activities
To reduce the number of complaints received relating to anti-social behaviour at identified priority places.	<ol style="list-style-type: none"> 1. Establish a baseline of incidents / complaints from which the impact of the program will be measured against. 2. Locate a community liaison officer at the Darius Wells, Tier 1 priority place aligned with Library opening hours (see Com Liaison Model Diagram) 3. Locate community liaison officers at other priority places according to peak usage times.
To increase perceptions of safety at identified priority places.	<ol style="list-style-type: none"> 4. Promote the City of Kwinana services, activities, programs and events 5. Connect and form relationships with local police teams, businesses, community members and not for profit services 6. Provide a point of liaison between the City departments and members of the community
To link disadvantaged community members with the support services they need.	<ol style="list-style-type: none"> 7. Directly engage with vulnerable street present people 8. Connect people with relevant service providers 9. Work collaboratively in an interagency approach
To increase Aboriginal youth engagement with local Aboriginal Elders and peers in community settings.	<ol style="list-style-type: none"> 10. Directly engage and build rapport with young people in community settings 11. Provide cultural development initiatives targeting youth 12. Link young people into referral support services

Implementation Timeline

Recruit Officers	Commence program	Establish baseline	Progress Report	Review
May 2017	June	August	October	Feb 2018



COMMUNITY LIASON MODEL

“Building safe and vibrant community places”

