Western Australian Public Libraries Strategy

A New Chapter for Our Public Library System

PLWG Reference Group Presentation
PLWA General Meeting
12 April 2019

To get to this point

- Public Library Working Group V1.0 (PLWG) established in 2016
- December 2017, Minister Templeman released the *WA Public Libraries Strategy*
- Broad consultation
- May 2018 PLWG prioritised Tiered Model
    - Including support regional and remote libraries
    - 92% agreement with principle of Tiered Model
- Strategy Consultation Report endorsed by WALGA State Council and the Library Board of WA in July 2018

WA Public Libraries Strategy
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The **Operational Management Group (OMG)** was established in 2009 to provide operational leadership and advice on public libraries issues between the State and local government. To date, OMG has proven successful in developing solutions to the issues outlined below:

Completed

Lost and damaged items	Process improvements made so that a pre-determined charge is levied annually to alleviate considerable workload by public library staff.
Exchange system review	A two-tier system introduced to create efficiencies for selecting public libraries whilst enabling the exchange system to continue for those public libraries requiring this service.
Metropolitan van service	Measures put in place to enable the continuation of a van service for metropolitan public libraries and enabling the inter-library loans system to continue.
Review of public library materials allocations	Improved processes to ensure funds are appropriately spent.
e-resources	Management, implementation and process improvements for the e-resources accessed by all public libraries in WA; and introduction of radio frequency identification (RFID) tagging for centrally-purchased library materials.

In Progress

Inter Library Loans (ILLs)	Alternative system to administer ILLs, and recommendations to ensure the model is efficient and sustainable.
Supplier stock selection	Pilot successfully completed with the City of Stirling and will now be rolled out to other selecting libraries over the coming months.
Language Other Than English (LOTE) materials	Review of stock selection and management.
Collection management guidelines	Develop collection management guidelines to assist public libraries with the ongoing management of their collections to meet the needs of public library patrons.

We know you've got questions

Today is about:
- High level, first steps
- Overarching Principles
- Good faith on all sides

Please hold….
- Questions
- Discussions
- Decisions

Action	Date	Responsibility
Proposed new model endorsed by PLWG	11 March 2019	Public Library Strategy Manager (SLWA) on behalf of the Reference Group
Briefing prepared for Minister	Week of 11 March 2019	SLWA
Communication with public libraries	March – June 2019	PLWA SLWA
Proposed new model to Library Board for endorsement	2 May 2019	SLWA
Proposed new model to WALGA State Council for endorsement	8 May 2019	WALGA
Proposed implementation of tiered framework	1 July 2019	SLWA / PLWA All LGs and Public Libraries

Framework for Tiered Model – Tier One

Tier	Guide Population	Criteria	Key Features
Tier One	LG population over 10,000	• Advanced library service independent from SLWA • Governance, community engagement and service practices • One library qualified FTE & sufficient staff levels • Offers full range of library services and programs	• Annual cash grant for purchase of materials • Ability to split grant between library materials and/or identified priorities • 80/20 max split • Active Collection Management • Stock remains the property LG • Out of Exchange System • Proposed future innovation grants

Framework for Tiered Model –
Tier Two

Tier	Guide Population	Criteria	Key Features
Tier Two	LG population of between 1,000 and 10,000	• Contemporary library service • some services and programs provided by Tier 1 libraries • support from SLWA • Sufficient governance, community engagement and service practices • staffed LG or contracted service, e.g. CRC,	• Notional annual grant for purchase of materials • Materials provided via SLWA supplier selection process • May apply for (future) grant funding advance promising practices • Participates in Exchange System • Access to additional SLWA services for regional and remote public library services

Framework for Tiered Model – Tier Three

Tier	Guide Population	Criteria	Key Features
Tier Three	LG population under 1,000	• Offers a lending service of physical and on-line materials • distributes resources for state-wide programs with SLWA support • Sufficient governance, community engagement and service practices • Mix of paid staff and volunteers	• Notional annual grant for purchase of materials • Materials provided via SLWA supplier selection generic profile • Ineligible for (future) grant funding • Participates in Exchange System • Access to additional SLWA services for regional and remote public library services

Support to Regional & Remote Library Services

Questions on Notice

- Supplier Select vs Direct Select options

- Tier One out of Exchange

- Ability to combine funding across LGs

- What does 'notional' mean?

- What are 'Additional facilitated SLWA Services'

- Regional Development Commission Boundaries – what is the relevance given no more regional model?